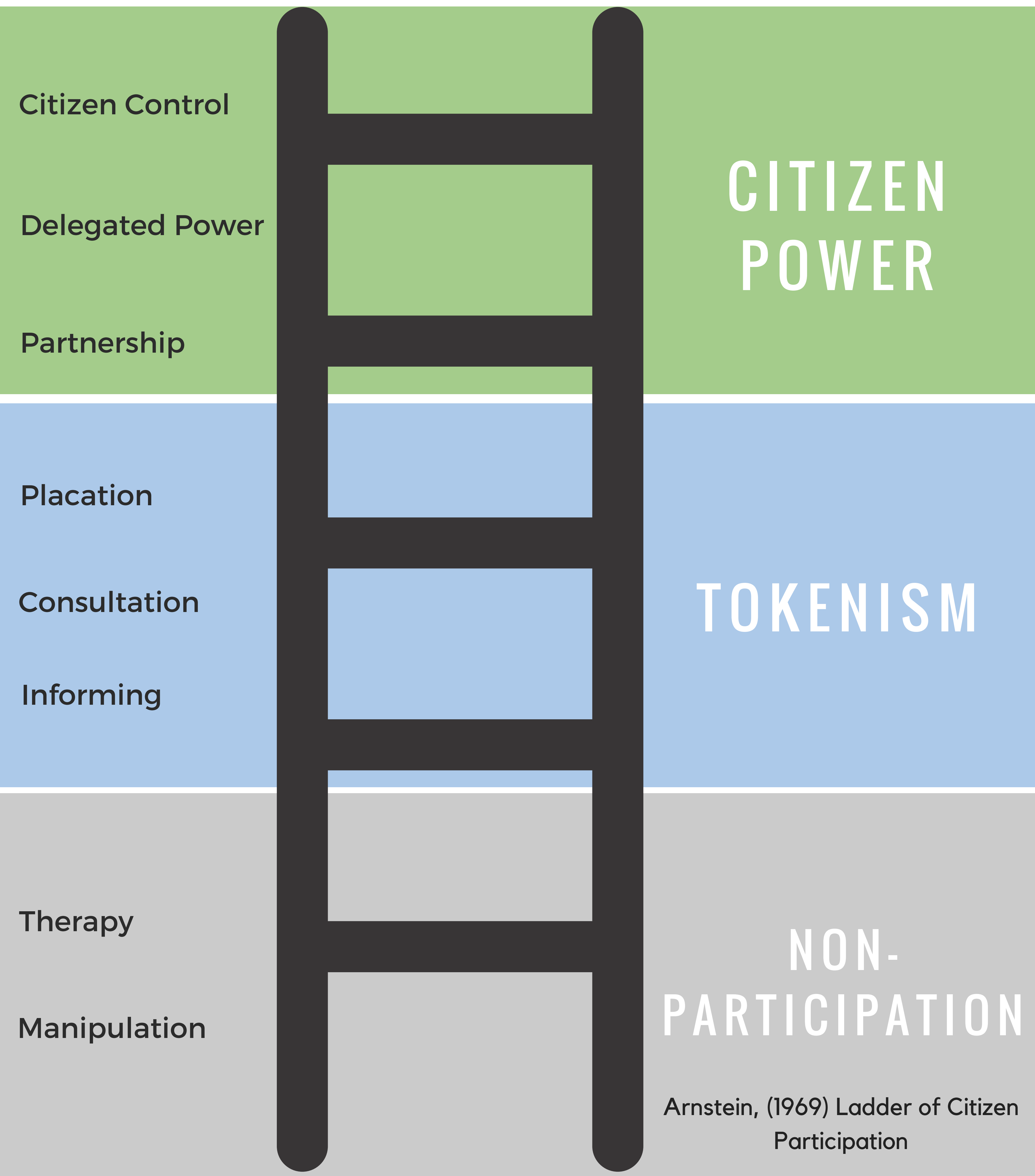


# LADDER OF ENGAGEMENT



Arnstein, (1969) Ladder of Citizen Participation